

Your visit – Frequently Asked Questions

Where is the museum?

The museum is based in the Northern Quarter at 57a Newton Street, Manchester inside a Victorian Police Station.

When is the museum open?

We are open to the public every Tuesday from 10.30 – 3.30, last admission is 3.00. During school holidays (we follow Manchester Council dates) the museum is also open on a Thursday. If you would like to arrange a private tour these are available Monday, Wednesday, Thursday or Friday. Occasionally we have special weekend openings; they will be displayed on our **Events** page.

Do I need to book to visit?

Not on a Tuesday, (or Thursday during school holidays) the museum is free to visit and you can come any time between 10.30 – 3.00, we close at 3.30. If you would like to have a private tour these need to be booked and are available on Mondays, Wednesdays, Thursdays and Fridays. Please use our **Contact Us** page to make an enquiry.

What will I find at the museum?

The first half of the museum is made up of traditional displays within our Introductory Gallery (coming soon!), Uniform Gallery, Crime Room and Transport Gallery. Here you will discover the history of policing from Robert Peel up to modern day, see evidence from crime scenes and meet our very own police horse! In the Transport Gallery you will also find uniforms and hats to try on. The second half of your visit will take you in to the Police Station, built in 1879 where you can experience the original Charge Office and Cells before going up to our Denton Magistrates court dating from 1895. Throughout the museum our volunteers, mostly retired Police Officers and Staff will be on hand to talk to you about life on the beat and answer any questions you may have. For a downloadable map, please see the **Your Visit** page.

How long will my visit take?

We recommend allowing two hours for your trip around the museum.

How do I get to the museum?

We are approximately fifteen minutes' walk from Piccadilly Train Station or Market Street Tram stop. Please see our **Map** on the home page.

Is there parking at the museum?

There is no parking at the museum on a Tuesday but there is some on-street parking on Newton Street or a number of private car parks nearby. There is a small amount of parking for booked groups on Mondays, Wednesdays, Thursdays & Fridays. Please enquire when you make your booking for more details.

Is this museum accessible?

The museum strives to be accessible as possible for all our visitors, please see our downloadable access documents on the **Your Visit** page.

Does the museum have any provisions for families?

The museum has a baby change facility on the ground floor within the unisex, accessible toilet and breastfeeding is welcomed throughout. Most of the museum is situated on the ground floor which is step free. The Court Room on the first floor is accessible by a small lift, just ask a member of staff. During busy periods we would ask you to park your pram in the Introductory Gallery as the layout of the museum means we cannot accommodate lots of prams within the galleries.

Does the museum have a café?

The museum does not have a café, but as we are based in the Northern Quarter there are a number of shops selling refreshments less than five minutes' walk away.